

LG

Oswin M. Palanna  
General Secretary  
Mumbai Pradesh



**NATIONAL HUMAN RIGHT'S ORGANISATION (Regd.)**

Regn. No. Mah. R.M.1569/1997 G.B.B.S.D.

Halimabai Compound, Opp. Uttam Dhaba, Marol-Maroshi Road, Marol, Andheri(East), Mumbai - 400 059.  
☎: 859 0248

To,  
Mr Anil Ambani Saheb,  
Chairman  
Reliance Energy Ltd.,  
Reliance Energy Centre  
Santacruz (E)  
Mumbai- 400 055

**Sub. : In appreciation of your Apology to your Consumers and your Dept- of Restoration of Power namely Mr. Shenvi Saheb, Mr. Daniel, Mr. Chandrakant and Mr. Gorav.**

Sir,

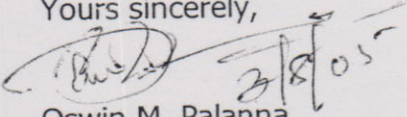
I am writing this letter of appreciation to you and your staff as I am being really touched by your statement of apology and your staff of the Marol MIDC office namely Mr. Shenvi Saheb, Mr. Daniel, Mr. Chandrakant and Mr. Gorav for their sincere cooperation in restoring Power to the Halimabai Compound Marol Moroshi Road, Andheri (E) on Sunday 31<sup>st</sup> July when it was heavily raining and in unworkable condition and understanding with seriousness of the need of the Electricity of the suffering families of Halimabai Compound where 3 (three) different cables were out of Power and nearly 40 to 50 families were suffering and in such condition of unexplainable situation and in such condition they restored our supply for which I am so grateful to your company and your staff.

I understand your apology on behalf of your Reliance Energy is not because of your lapses of your dept., but given the situation and the massive crisis it is impossible to give relief at one go and at one time where no one or any equipment can reach.

In short I salute your apology and the determination to restore energy supply and given relief to your consumers even though you are not in any way directly responsible at lapses in your dept and staff.

Thanking you,

Yours sincerely,

  
Oswin M. Palanna