

**From : Surindra Engineering Co. Ltd.**  
**Sub : Prompt Service**  
**Ref. : Consumer No. 10270024**  
**Date : 02/04/2009**

Dear REL,

We would like to thank M/s. REL for the services providing against our complaints. M/s. REL's Services are very quick and actions taken are very effective. Especially I would like to appreciate your Mr. Vijay Doke, who is very efficient & co-operative and given his service and guidance as and when required.

Yesterday we have lodged a complaint with M/s. REL, Sakinaka for failure in electric supply and we personally contacted with Mr. Vijay Doke on his Cell No., he responded very quickly and restored the electric supply immediately. He has also helped us for improving electricity related problems and distribution of load etc..

With this type of prompt service, day-by-day we are feeling that M/s. REL is becoming most reliable and efficient organization.

Once again we would like to thank the REL team, Sakinaka for their prompt service, cooperation and guidance.

With best regards,

**S.B. DESAI - Vice President (Works)**  
**Surindra Engg. Co. Ltd.,**  
**Surindra House, M.V. Road,**  
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